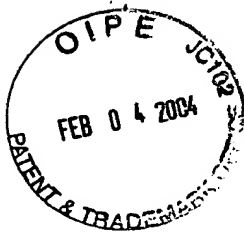


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PATENT APPLICATION
09/347,034
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

In re Application of: Mark (nmi) Albert, et al.
Serial No.: 09/347,034
Filing Date: July 2, 1999
Group Art Unit: 2157
Examiner: Barbara N. Burgess
Title: INTEGRATING SERVICE MANAGERS INTO A ROUTING
INFRASTRUCTURE USING FORWARDING AGENTS

MAIL STOP AF

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF EXPRESS MAILING

I hereby certify that the attached Response (25 pages), a Baker Botts L.L.P. return receipt postcard (1 card), and this Certificate of Mailing are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 4th day of February 2004, and is addressed to the Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

Willie Jiles

Willie Jiles

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Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.116

In response to the Final Office Action mailed January 20, 2004, Applicant respectfully requests the Examiner to reconsider the claims in view of the following and comments as set forth below. Please amend the Application as follows.